

I. Introduction

This InformaCast 8.2.0 Integration Guide provides general instructions for integration of the **VOIP-600 Series Phone** with a Singlewire InformaCast EX and Singlewire InformaCast LPI (Legacy Paging Interface) on Cisco Call Manager installation. Please read this instruction set completely before making any changes to the system. For detailed VOIP-600 Series Phone setup instructions, please consult the **VOIP-600 Series Phone Manual** and the **VOIP-600 Cisco UCM Integration Guide**.

II. Prerequisites

- Cisco Unified Communications Manager (CUCM), version 8.0 or higher pre-installed and functional
- VOIP-600 Series Phone registered to receive calls and DTMF via CUCM
- Singlewire InformaCast EX and Legacy Paging Interface (LPI) pre-installed with a working Media Termination Point configured in CUCM.

For further information, please see the Singlewire InformaCast LPI Installation and User Guide: http://www.singlewire.com/pdf/LPI_Install_User_Guide.pdf

Network access to the Singlewire InformaCast EX Server and VOIP-600 Series Phone

III. VOIP-600 Configuration

Before configuring the **VOIP-600** to initiate broadcasts via DTMF, complete the steps outlined in the **VOIP-600 Cisco UCM Integration Guide**, and verify that the VOIP-600 is able to receive calls.

1. In the VOIP-600 main menu, select VOIP > Paging Settings.

TALK A PHOI Creating Communications Solu	NE VoIP Phone	Apply	Refresh	Help	Logout
Home Maintenance	Paging Settings				
Network VoIP Number Lists Phone Settings Audio Settings Call Parameters Paging Settings Devices Digital Outputs Voice Messages Authentication Reboot	 Select paging output : Speaker Line Level Output Add gain to incoming page before sending to specified paging output : Output Gain 4 ★ Automatically activate paging for inbound phone calls: Yes Image No Key code to activate paging during an inbound phone call is *71 Key code to deactivate paging during an inbound phone call is *72 Registration status with WEBS® Contact Server : Image Output WEBS® Contact Server : Image Output Deregistered 				

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2. Enter the following fields on the **Paging Settings** page. Then click **Apply**. **Select Paging Output:**

Choose the correct output for the audio signal.

Add gain to incoming page before sending to specified output:

Output Gain: Range from 1-20, default setting is 20

Automatically activate paging for inbound Phone calls:

Select No, as we need to use DTMF tones to be able to select specific devices.

Key code to activate paging during an inbound call is:

Select this check box and enter desired code.

Key code to deactivate paging during an inbound call is:

Select this check box if needed and enter desired code.

 If Line Level Output was selected in step 2 then the VOIP-600 may need to be configured to activate the amplifier. From the VOIP-600 Main Menu select Devices > Auxiliary Outputs.

VoIP Phone							
Creating Communications Solu	VC Apply Refresh Help Logout						
Home	Auvilianz Outpute						
Maintenance	Auxiliary Outputs						
Network							
VoIP	Select Auxiliary Output 1 and assign a label of Aux Label 1						
Devices	Activate Auxiliary Output upon events :						
Buttons	Button Events						
LEDs	Call with button #1 is INTIATED V TOF ENTIRE CALL V with duration of 10 seconds.						
Auxiliary Inputs	Call with Button #2 is INITIATED v for ENTIRE CALL v with duration of 10 seconds.						
Auxiliary Outputs	Auxiliary Input Events						
Voice Messages	Auxiliary Input 1 is activated during :						
Authentication	Active call state for ENTIRE CALL v with duration of 10 seconds.						
Reboot	Idle state for CONTINUOUS vith duration of 10 seconds.						
	Auxiliary Input 1 is deactivated during :						
	Active call state for ENTIRE CALL 💌 with duration of 10 seconds.						
	Idle state for CONTINUOUS vith duration of 10 seconds.						
	Auxiliary Input 2 is activated during :						
	Active call state for ENTIRE CALL v with duration of 10 seconds.						
	Idle state for CONTINUOUS vith duration of 10 seconds.						
	Auxiliary Input 2 is deactivated during :						
	Active call state for ENTIRE CALL v with duration of 10 seconds.						
	Idle state for CONTINUOUS with duration of 10 seconds.						
	Auxiliary Input 3 is activated during :						
	Active call state for ENTIRE CALL v with duration of 10 seconds.						
	Idle state for CONTINUOUS with duration of 10 seconds.						
	Auxiliary Input 3 is deactivated during :						
	Active call state for ENTIRE CALL v with duration of 10 seconds.						
	Idle state for CONTINUOUS with duration of 10 seconds.						
	Remote Side Key Codes						
	Key code *71 is entered by Remote Side for ENTIRE CALL vith duration of 10 seconds.						

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- **4.** From the dropdown menu at the top of the page select the Auxiliary Output that is being used to activate the amplifier.
- 5. Under Activate Auxiliary Output upon events, scroll down to Remote Side Key Codes. Check the box and then enter the key code to activate the amplifier. This cannot be the same as the code used in Step 2. Click Apply. If the strobe light should be activated as well, select auxiliary 2 from the drop down list at the top and repeat step 5; make sure to use a different activation code then those previously used.
- 6. Select Authentication from the VOIP-600 Main Menu.
- **7.** Authentication to activate Auxiliary Outputs can be enabled if desired. Complete the following steps and then click **Apply**.

DTMF Access Code:

Guard Access Code always begins with *4* and then the code desired followed by a *.

Aux. Output Activation/De	eactivation: If a	authentication is	desired	check th	is box.
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TALK A PHON Creating Communications Solution	l E ms®	VoIP Phone	Apply	Refresh	Неір	Logout
Home Maintenance	Authentication					
Maintenance Network VoIP Devices Buttons LEDs Auxiliary Inputs Digital Outputs Voice Messages Authentication Reboot	Authentication for HTT Username Password Confirm Password DTMF Authentication C Guard Access Code Require DTMF Authentica Volume adjust Speaker and N Voice Message Aux. Output A "Help on the V Check 'SSH' and click c	TP Management Interface : admin admin a *4* * tion Code for the following : truents during call dicrophone control during call es cutivation/Deactivation Nay* LED Activation/Deactivation on 'Apply' to enable SSH :				
	Authentication for SSH	I Interface :				
	Username	root				
	Password					
	Confirm Password					

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IV. Singlewire InformaCast Legacy Paging Interface Basic Configuration

1. Using a web browser, connect to the Singlewire LPI Server.

Legacy Paging Interface		Singlewire*
Version 1.1	Legacy Paging Interface Administration	
Not Logged In	Logon Name:	
	Password:	
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2. Login to Singlewire LPI Administration:



3. Before being able to broadcast to the VOIP-600 Series Phone, Paging Devices and paging zones must first be added to LPI. Begin by selecting **Paging Devices** in the LPI menu:

Legacy Paging Interface		Singlewire "
Version 1.1 Logged In as Default Administrator Paging Devices Configuration Parameters Current Activities License Key Security Administration Users Logout Help	Paging Devices Paging device VOIP-500-6162 has been deleted.	
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4. Click the link to add a new Paging Device.

Legacy Paging Interface		Singlewire
Version 1.1 Logged In as Default Administrator Paging Devices <u>Configuration Parameters</u> <u>Current Activities</u> <u>License Key</u> Security Administration <u>Users</u> Logout Help	Paging Devices Paging device VOIP-500-6162 has been deleted.	

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5. Enter the following fields to create a new Paging Device:

Device Name: A unique name for each VOIP-600 Series Phone.

SIP IP Address: The IP Address of the CUCM server.

SIP User: The extension associated with the VOIP-600 Series Phone.

Legacy Paging Interface		_	Singlewire "
Version 1.1	Paging Device		
Logged In as Default Administrator	Add Paging Device		
Paging Devices	Device Name:	VOIP-500-6162	
Configuration Descention	SIP IP Address:	192.168.39.40	
Contiguration Parameters	SIP Port:	5060	
Current Activities	SIP User (optional):	6162	
License Key	Max SIP Response Time (seconds; 0=forever):	3	
Security Administration	DTMF via:	⊙RFC2833 ○SIF	> INFO
<u>users</u>	DTMF Duration (milliseconds):	500	
<u>Loqout</u>	DTMF Volume (0-36; 0=loudest):	4	
Help	Pause Before First DTMF (milliseconds):	500	
	Pause After Last DTMF (milliseconds):	500	

Paging Zones



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Now click on Add to create a new paging zone. A new zone will be created and assigned a MAC address. Enter a Zone Name and DTMF code(s) then click Save. See Section III Steps 2, 5, 7 for codes that will need to be entered here. For Example *11**12**72*

A paging zone must be used to provide the DTMF tones necessary to enable paging or activate an auxiliary output on the **VOIP-600 Series Phone**. They are not for specific zone control.

Legacy Paging Interface			Singlewire software
Version 1.1	Paging Device		
Logged In as Default Administrator	Add Paging Device		
Daging Douicos	Device Name:	VOIP-500-6162	
ruquiq Devices	SIP IP Address:	192.168.39.40	
Configuration Parameters	SIP Port:	5060	
Current Activities	SIP User (optional):	6162	
License Key	Max SIP Response Time (seconds; 0=forever):	3	7
Security Administration	DTMF via:	● RFC2833 ○ S	IP INFO
<u>Users</u>	DTMF Duration (milliseconds):	500	
<u>Loqout</u>	DTMF Volume (0-36; 0=loudest):	4	
<u>Help</u>	Pause Before First DTMF (milliseconds):	500	
	Pause After Last DTMF (milliseconds):	500	

Paging Zones

Zone Name	MAC Address	DTMF Codes	Action
Lab	000000A512E3		Delete
			Add

Save Cancel

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7. Using a web browser, connect to the Singlewire InformaCast Server.

	version 8.2.0
InformaCast.	
Logged out. Login: Password: Log In	
G singlewire [™]	Singlewire Website News Support Contact Us
software	
	corporates <u>third-party software</u> under each package's own license terms. No , reproduced, or disclosed outside of the receiving party without the express to the terms and conditions of the applicable Singlewire Software license for tware.

8. From the Singlewire InformaCast Homepage select IP Speakers>Edit IP Speakers.



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VOIP-600 Series Phone

InformaCast EX 8.2.0 Integration Guide

9. Click Add to add a new IP Speaker to represent LPI.

									versio	on 8.2.
\$	nferr	na	Home	Messages	Recipients	© Speakers	Bells	Admin	(') Plugins	? Hel
							Lo	og Out Tem	porary Admir	histrato
		Speak Edit I Liste	ers E PSpeak nata Sp	dit IP Spe ers eaker	eakers No cha	nges made.			Ann	IV
		There a	re no IP S	Speakers kn	own to Inform	naCast.				
		Reboot	t IP Spea	kers						
		SELECTED	SPEAKERS ①	Only selecte shown above	d speakers will I	be rebooted. T	'he numbe	r of selecte	d speakers i	s
		ALL SPEAK	ERS 🗿	This will atte whether they	mpt to reboot all are listed on thi	l speakers tha is page or are	t have regi "new" spe	istered with eakers.	InformaCast	1
		Adjust	Volume o	f IP Speake	rs					
		Volume A	Adjustment	t: < select one	e > 💙					
		SELECTED	SPEAKERS ①	Only selecte speakers is s	d speakers will I shown above.	have their volu	me adjusti	ed. The nur	nber of selec	ted
		ALL SPEAK	(ERS 🕥	This will atte	mpt to adjust the	e volume of all	configure	d speakers.		

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10. Enter the following fields to create a new IP Speaker:

IP Speaker Name: A unique name for each paging zone created in Singlewire LPI.

Speaker Description: A description of the paging zone.

MAC Address: The MAC address assigned to the paging zone in step 6.

Volume: This has no effect on a device that is using the LPI.

version 8.2	2.0										
Home Messages Recipients Speakers Bells Admin Plugins He	ln										
L na Out Temporary Administra	tor										
Speakers Edit P Speakers Add P Speaker											
IP Speaker Name: LPI-VOIP-500-6162 (required)											
Speaker Description: LPI-VOIP-500-6162											
Dial Code: (numeric shortcut for optional phone interface)											
MAC Address: 000000A512E3 (required, 12 hex digits)											
Volume: 10 🕶											
CANCEL 🗙											
Singlewire Website News Support Contact	Us										

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VOIP-600 Series Phone

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11. Click Add.

										vers	sion 8.2.0
5	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	, a	a 5							
	nfarm	ÊĨ			8	٢		S,	*	()	?
			Home	Messages	Recipients	Speake	ers	Bells	Admin	Plugins	Help
								Lo	g Out Ter	nporary Adm	ninistrator
	Speakers Edit IP Speakers LPI-VOIP-500-6162 added.										
	Filter: < no filter > V Does V										oply
		1 IP S	peakers, ı	Infiltered (0 s	selected):				A	DD 🔿	
			<u>Name</u>	Description :	and Status	<u>Dial</u> Code	<u>Vol</u>	<u>MAC</u> addres	А <u>s</u>	ction	
			LPI-VOIP- 500-6162	LPI-VOIP-500-6 Status: Registe 15 14:46:47 CS IP=192.168.39.	6162 ered at Thu Nov 6T 2012, 30		10	000000a	512e3	EDIT 💋 🕕 TEST 🕥	ELETE 🚫
		Reb	oot IP Spe	akers							
		SELEC	TED SPEAKERS	Only selecte shown above	d speakers will b	e reboote	d. Th	e number	of select	ed speakers	; is
		ALL S	PEAKERS 🗿	This will atter whether they	mpt to reboot all are listed on this	speakers s page or	that are "	have regis new" spea	stered wit akers.	h InformaCa	st,

12. Next click on Recipients

								vers	ion 8.2.0
	- A CAS	-	^						
	671						%		?
		Home	Messanes	Recinients	Sneakers	Bells	رۍ Admin	Plugins	Heln
	<u>```</u>	nomo	mooodgoo	recopione	opounoio		a Out Tan	nnarary Adro	vinietrator
							ug Out ren	nporary Aur	ministrator
	Recipien	te I Edi	t Recipier	t Groups					
	Recipien		t iteopiei	it Oroups					
		Discove	er current IP	phone infor	mation from	n Commu	nications	s Manager	(may
	UPDATE O	be time	consuming)	÷				-	
	SHOW ALL	Show D	efunct Phon	es					
						A	DD 🛟		
	Name	Dial C	ode Phones	Other Reci	pients Spe	eakers A	ction		
	(All	*			0	1 (
	Recipients)				U	1 🦉		COPY	
					Singlewin	e Wehsite	News	Sunnort Ci	ontact Us
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13. Click on **Update** and then click **Update** again. This process may take a few minutes do not refresh or navigate away from this page until the process completes. The default (All Recipients) group should now reflect an additional IP speaker.



14. To create a new Recipients Group click Add.

								versio	on 8.2.0		
State State	All and		<i>7</i>								
Inform	<u>a</u>			8	۲	S ,	* •3	()	?		
		Home	Messages	Recipients	Speakers	Bells	Admin	Plugins	Help		
						Lo	g Out Temp	oorary Admir	nistrator		
	Recipients Edit Recipient Groups Edit Recipient Groups Edit Tags UPDATE Discover current IP phone information from Communications Manager (may be time consuming). SHOWALLO Show Defunct Phones										
						A	0 🔿				
	<u>Name</u>	Dial C	ode Phone	s Other Reci	pients Spea	<u>ikers</u> Ad	tion				
	(All Recipients)	*		1	0	1 🥃	III 🖸 🤇	COPY 🕥 DEL	ETE 🚫		
S singlewire [™]					Singlewire	Website	News S	upport Cor	ntact Us		

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15. Enter a Name for the new Recipient Zone, then Select Individually and click Edit.

									versio	on 8.2.0	
		as the p	é	3							
Image (Note)								e		$\widehat{2}$	
Nome Weeksage Veekpilent Speake Date Name Prights Netpilent Image Recipients Edit Recipient Groups Add Recipient Groups Add A Tag Image Tags Add A Tag Image Image Image Image Image				Massarras	Desiniants	Snackara	Balla		Dluging	Halm	
Recipients Edit Recipient Groups Add Recipient Groups Name PF-VOIP-500-6162 Tags Add A Tag * Select Recipients Individually @@? Filter with Recipient Groups @@? Filter with Rules Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules. WEN @ CANCE * UPDATE *	7		TUME	wessayes	Recipients	Speakers	Dens	Aumin	Plugins	петр	
Recipients Edit Recipient Groups Add Recipient Groups Image Image Image							Lo	g Out Temp	oorary Admir	nistrator	
Recipients Edit Recipient Groups Add Recipient Group Name PI-VOIP-500-6162 Dial Code Tags Add A Tag v Select Recipients Individually Either with Recipient Groups Either with Rules Cancel Note: Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		Destation		and the start							
Name LPI-VOIP-500-6162 Dial Code Tags Add A Tag * Select Recipients Individually Filter with Recipient Groups Filter with Rules Filter with Rules Exclusions Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		Recipien	ts E	ait Recipi	ent Groups	Add R	ecipien	t Group)		
Dial Code Tags Add A Tag v Select Recipients Individually Filter with Recipient Groups Filter with Rules Filter with Rules Exclusions Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		Name	LPI-VO	IP-500-6162		(req	juired)				
Tags Add A Tag ♥ Select Recipients Individually Filter with Recipient Groups Filter with Rules Exclusions Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		Dial Code									
Select Recipients Individually Emr > Filter with Recipient Groups Emr > Filter with Rules Exclusions Exclusions Emr > WRW (*) CANCEL (*) UPDATE (*) Emp >		Tags				Ad	d A Tag 🗸	1			
Select Recipients Individually Entraction Filter with Recipient Groups Entraction Filter with Rules Exclusions Entraction Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.											
 Individually (DT) Filter with Recipient Groups (DT) Filter with Rules Exclusions (DT) Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules. 		Select Red	cipient	s							
 Filter with Recipient Groups EDT Filter with Rules Exclusions EDT Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules. 		🗆 Individua	lly (EDI)								
Filter with Rules Exclusions (EDIT) Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules. VIEW (C) (CANCEL)		🗆 Filter wit	n Recip	ient Groups (EDIT 🛃						
Exclusions (EDIT P) Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		E Filter wit	n Rules								
Exclusions are only available when the Recipient Group is Filtered by Recipient Groups or Rules.		Exclusion	SEDIT								
		Exclusions	s are onl	y available wh	en the Recipient	Group is Filte	ered by Rei	cipient Gro	ups or Rules	i.	
				-		•					
				(ME)							
				VIE	CANCEL X	UPDATE 🕑					

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16. Select the IP Speakers on the left, and then click **Add** to move then to the right. Click **Submit** once the IP Speakers have been added.

S	Select Individual Recipients Image: Select Individual Recipients Filter: Clear Available Recipients (double click to select) Selected Recipients (double click to remove)												
í	wana	description]		trato								
	•	Cisco IP Phone: Auto 6000; DNs: 6000; SEP0C85253F8481		No records found.									
	•	IP Speaker: LPI-VOIP-500-6162; MAC address 000000a512e3											
			Add Remove										
<	< firs	st < prev 1 next > last >>		Submit	ncel								

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VOIP-600 Series Phone

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17. Click Update.

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	n Caren	TETUTAL			\mathbb{R}			- 88-
ш		RAVASS	Home	Messages	Recipients	Speakers	Bells	Adm
_							10	n Out 1
								9 0 0.
		Recipients Edit	Recipient Gro	ouns LAdo	Recipient	Group		
				apo (/ lac		l		
		Name LPI-VOIP-500	0-6162		(required)			
		Dial Code						
		Tags			Add A Tag 🔽			
		Select Recipients						
		🗹 Individually 💷 🔽						
		IP Speaker: LPI-VOIP-	500-6162; MAC add	dress 000000a5	512e3			
		Eilter with Decinient (
		Eilter with Pulse	pionks Con 🔽					
		Exclusions are only avai	ilahla whan the Dec	inient Group is	Filtered by Dec	inient Groupe -	or Rules	
		Exclusions are only avai	nable when the Rec	ipient Group Is	r merea by Rec	ipient Groups i	or Rules.	
			Q		UPDATE	D		

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18. The new Recipient Group will now be shown.

									versio	on 8.2.0
5	- Starter	a per son		3						
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VOIP-600 Series Phone InformaCast EX 8.2.0 Integration Guide

19. To send a test broadcast select Messages.

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	(⊏xampie Ad-Hoc Broadcast)	This is an ad-hoc broadcast.	Ad-Hoc Audio §	(3	END 💽 🚺	EDIT 🔽 (COPY O DE	LETE 🚫
	Example failed mail server	Email is down at \${time} on \${date}	Text §	S	END 💽 🚺	EDIT 🔽	COPY O DE	
	Example Hammer	This is a broadcast of an industrial sounding hammer	Text and Pre-Recorde	d Audio § 🧕	END 💽 🚺	EDIT 🔽 (COPY O DE	
	Example Humoctopus Alert	There is a Humoctopus in the building!This is only a test	Text and Pre-Recorde	d Audio ° § 🥃		EDIT 🚬	COPY O DE	
	Example Live Audio Broadcast		Live Audio °	(5	END	EDIT <mark>2</mark> (COPY O	LETE 🚫
	Example Monthly Meeting	Monthly company wide meeting is at 8:00. Press the details soft-key.	Text §	3	END 💽 🚺	EDIT 🚬	COPY O DE	LETE 🚫

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20. Click Send next to the audio message of your choice. Select the Recipients, and then click Send.

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